

OnTime 2010 Suite Read Me

The OnTime 2010 Suite download includes installation modules for each of the OnTime 2010 products:

OnTime 2010 for Windows

The OnTime 2010 for Windows Edition is designed to run on Windows XP/2000/2003/Vista/2008/Windows 7. It's referred to as the OnTime "desktop" application and provides a rich windows user interface.

Installation Note: Each user who wishes to use the OnTime 2010 Windows client will need to run the "OnTime2010WindowsSetup.exe" setup to install the OnTime desktop application.

OnTime 2010 Web Server

The OnTime 2010 Web Server is designed to run on a single Windows 2000/2003/2008 Server with IIS V6 or V7. It's referred to as the OnTime Web Edition and provides browser-based interface for accessing the OnTime system.

Installation Note: If you wish for users to have the ability to access OnTime data using a web-browser (such as FireFox, IE, etc.), you need to install the "OnTime2010WebSetup.exe" setup file on 1 server.

OnTime 2010 for VS.NET 2008 & VS.NET 2005

The OnTime 2010 for VS.NET Edition is designed to run on computers that have an installation of Visual Studio.NET 2008 or 2005. It provides an integrated interface to the OnTime 2010 system through the VS.NET IDE. It can co-exist with the OnTime 2010 for Windows version. It's usually the preferred interface for day-to-day activities by Software Developers who use the VS.NET 2008 or 2005 environment for development.

Installation Note: Each user who wishes to use the OnTime 2010 for VS.NET client will need to run the "OnTime2010VSNetSetup.exe" setup to install the VS.NET 2008 Integrated client, or the "OnTime2010VSNet2005Setup.exe" setup to install the VS.NET 2005 client.

OnTime 2010 Customer Portal

The OnTime 2010 Customer Portal is an add-on product to any of the OnTime client systems and is designed to run on a single Windows 2000/2003/2008 Server with IIS V6 or V7. It's designed to provide your end-users (or customers) with the ability to report defects and incidents, or request features for your applications directly into your OnTime system. It is not a required product.

Installation Note: To install this optional OnTime add-on for your customers to use, you need to install the "OnTime2010CustomerPortal.exe" setup file on 1 server.

OnTime 2010 Services

The OnTime 2010 Services are required for the "Email Conversations" feature, the "Alerts" feature, or the "Email Queue" feature of the OnTime product. The email service can monitor any number of POP or IMAP email accounts and for each email that arrives it can generate a new OnTime defect, feature, task or incident. Alternatively, it can associate the email to a pre-existing item based on the item id.

Installation Note: The OnTime Services should be installed on just 1 server. It needs to have access to the OnTime database. To setup the services you will need to install the "OnTime2010ServicesSetup.exe".

OnTime Database Note

All installations of the OnTime System for a single organization can share the same OnTime database. A new OnTime database can be created through any of the OnTime for Windows, Web or VS.NET client products. **Once an OnTime database has been created, all subsequent installations of OnTime will simply need to point to the same database.**

More Information

For more detailed information about installation and deployment planning, please see the OnTime 2010 Administrator's Guide. For documentation on specific OnTime features, see the OnTime 2010 User's Guide.